

# SECURITY STATE BANK

WAVERLY    SHELL ROCK    SPRINGVILLE

As concern grows around COVID-19 (coronavirus), Security State Bank wants to ensure our customers, that you and our employees' health and safety is our top priority. Our management team is closely monitoring the situation and are meeting daily so we can take appropriate actions to protect our customers and employees.

**Effective, Thursday, March 19, 2020, Security State Bank's lobby will be available by appointment only until further notice. Security State Bank's drive-up locations will be open regular hours.**

Security State Bank is also taking a number of precautionary measures at all branches to address the Coronavirus concerns and help ensure the health, safety and well-being of all of our customers and employees. We are reminding staff to:

- Encourage increased hand washing and sanitation efforts
- Provide hand-sanitizers within public view and use, for customers and employees
- Frequently sanitize publicly used surfaces such as countertops, door handles, ATM screens and keypads, and other items throughout our branches
- Stay home if they have a fever, cough or shortness of breath

If you have been traveling out of state or are not feeling well and experience symptoms of fever, cough, and/or shortness of breath, we encourage you to call our staff and let them assist you over the phone.

Your business is important to us. During this time of heightened concern due to COVID-19, continuing to provide access to essential functions and assist you with any financial needs is of utmost priority to us. If you have any questions, please contact us right away.

Security State Bank has several options available for you to safely complete your banking:

- Internet Banking from your computer or tablet
- Security State Bank Mobile App with your Smartphone or Tablet
- Deposits can be made with Security State Bank's Mobile App and at any ATM in Iowa that accepts deposits. We have one ATM at Kwik Star in Shell Rock and one in the Waverly drive-up that accepts deposits.
- Phone Banking or Dial-A-Bank from your phone
- Your banking can also be completed from the safety of your vehicle at any of our locations as our Drive-Up lanes are prepared and equipped to handle your banking needs.
- Each branch also has a secure nightdrop for any deposits to be made.

We stand ready to answer your questions and listen to your concerns. We have systems in place that have been successfully tested to provide uninterrupted service and access to your bank accounts. We will work with customers and communities affected by COVID-19 in a prudent manner.

Please be assured that we'll continue to monitor updates on the Coronavirus closely, and our response efforts will adapt promptly to initiate new precautionary measures in all Security State Bank locations as necessary.

Thank you for your patience!

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